

Торіс	Information
Facilitator	Mark Kozak-Holland PhD, PMP, IPMA D, Cert. APM
Series	LESSONS FROM HISTORY This series uses relevant case studies to examine how <i>historical projects and emerging technologies of the past</i> <i>solved complex problems. It then harvests the lessons</i> <i>learned on these past projects and applies them to today's</i> <i>projects.</i>
Workshop Title	Innovation in projects and managing innovation – contemporary best
Summary Description of Workshop	practices in project management and examples from historical case studies Innovation is not always associated with project management but projects are one- time opportunities and unique endeavours. Sometimes they may be the only time for organizations to innovate as the opportunities may simply not exist after the project. Many project managers avoid innovation because it can create uncertainty and increase costs. They minimize the risks by relying on tried-and-tested techniques, established routines, and proven technologies. They select the lowest cost approach, transfer risks to contractors, freeze the design early, & stick rigidly to plan. This interactive full-day workshop is unique as it examines how to take a proactive approach to incorporating innovation so it is part of projects. It is based on case studies in innovation, contemporary and from the First Industrial Revolution primarily the Transcontinental Railroad but also the Ironbridge, and Stockton Darlington Railway. These case studies have rarely been associated with innovation (and projects) and this is what makes this workshop so unique. Through these case
	studies the workshop highlights the importance of innovation and why it needs to be considered in projects. The workshop follows the project event timelines to better understand the opportunities & decisions made that led to innovation, both in product and process. In this workshop you will understand what innovation is and why often it does not exist in a project at any levels. You will also see not only the different types of innovation but how a project can be set up to act as a catalyst for innovation. Through the case studies you will see the importance of innovation and how it needs to be carefully fostered to thrive. The case studies were all about challenging and difficult problems, sometimes close to insurmountable, that these projects faced. For example, the iconic U.S. megaproject was faced with harsh climatic and environmental conditions (mountains and deserts), serious labor shortages, and the rigors of a stupendous 18,000 mile supply chain. There was also a raging U.S. Civil War which actually played a very important role in the project that drove innovation and the evolution of technologies to provide needed solutions.
	Important lessons in innovation and innovative approaches were at the core of these projects and this workshop will examine these through a project management lens, extract them and connect them to today's world. Through exercises and video



	samples the workshop attendees, working in groups, will be given a chance to use
Learning	samples the workshop attendees, working in groups, will be given a chance to use their skills to analyze core problems within the projects, play out what-if scenario, and discuss what made these projects so transformational for the stakeholders and the society who reaped the benefits. The analysis provides new insights and allows attendees to draw out patterns, techniques, and make comparatives to today's projects. The workshop also examines the project leaders and their character traits, and the role they played in the project. The workshop draws out the case study lessons for a project audience, and explains
Objectives Purpose/Benefits	in straight forward terms how to apply these lessons to a project. It shows how:
	 you can encourage and foster innovation in your projects, through leadership and governance you need to provide the necessary
	space for experimentation to solve problems,
	• you can with innovation within a project decrease project costs, increase
	project opportunities, and improve the project return,
	• you can implement solutions and get these operational.
	The workshop summarizes all this into a set of best practices that you can carry forward into your current projects. Entertaining and full of intriguing historical details, the workshop helps project people see how innovation can work in projects.
Presenter	The workshop is from the "Lessons from History" series. As the author behind the
Biography	series, Mark Kozak-Holland brings years of experience as a consultant who helps
	Fortune-500 companies formulate projects that leverage emerging technologies.
	Since 1983 he has been straddling the business and IT worlds making these projects happen. He is a PMP, certified business consultant, the author of several
	books, and a noted speaker. Mark has always been interested in tracing the
	evolution of technology and the 3 industrial revolutions of the last 300 years. Whilst
	recovering a failed Financial Services project he first used the Titanic analogy to explain to project executives why
	the project had failed. The project recovery was going to
	take 2 years and \$8m cost versus the original \$2m cost
	and 1 year duration.
	As a historian, Kozak-Holland seeks out the wisdom of
	the past to help others avoid repeating mistakes and to
	capture time-proven techniques. His lectures on the Titanic project have been very popular at gatherings of
	project managers and CIOs.
Presenter's	The books from the <u>www.lessons-from-history.com</u> series have been written for
Authorship	organizations applying today's business and technology techniques to common business problems. Lessons from the past assist projects of today in shaping the
	world of tomorrow. The series uses relevant historical case studies to examine how
	historical projects and emerging technologies of the past solved complex problems.
	It then draws comparisons to challenges encountered in today's projects. Mark has
	contributed to far reaching series of articles on Gantthead.com, DM Review, and PM Forum today. He has written several academic papers on historical project
	management. He defended his dissertation titled "The Relevance of Historical
	Project Lessons to Contemporary Business Practice" in November 2013 to complete
	his PhD. Mark's book (http://www.mmpubs.com) is titled "History of Project
	Management." Mark can be contacted via his site www.lessons-from-history.com or mark.kozak-holl@sympatico.ca
Presenter's	PhD from the Salford University Business School, UK (2014)



Educational Background	B.Sc. with Joint Honours degree in Computer Science and Statistics 1980-1983 (University of Salford, UK).
Presenter's Company Name	Lessons-from-History